

6) Checking out of the Hotel



Receptionist: Hi there. Are you checking out now?

Guest: Yes, sorry. I know we're a few minutes late.

Receptionist: That's no problem. It's always really busy at **check out** time anyway.

Guest: Oh, really. The last hotel we stayed in **charged** us for a late check out.

Receptionist: The hotel isn't **booked** this week, so it's not a problem. How was everything?

Guest: The room was great. The beds were really **comfortable**, and we weren't expecting our own fridge.

Receptionist: I'm glad you liked it.

Guest: The kids were **disappointed** that the pool wasn't open this morning, though.

Receptionist: I **apologize** for that. We can't get a cleaner in any earlier than 10 am.

Guest: Well we had a nice swim last night anyhow.

Receptionist: Will you be putting this on your **credit card**?

Guest: No. I'll pay cash.

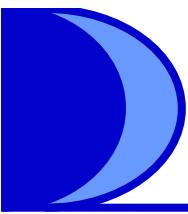
Receptionist: OK. So the total comes to \$123.67, including tax.

Guest: I thought it was \$115 even. That's what they said yesterday when we checked in.

Receptionist: Yes, but there is an extra **room charge** on your bill.

Guest: Oh, I forgot. My husband ordered a plate of nachos. Sorry.

Receptionist: No problem. So...from \$140, here's your **change**. Now, I'll just need to ask you for your **room keys**.



6) Checking out of the Hotel

Vocabulary

1. Check out
2. Charged
3. Booked
4. Comfortable
5. Disappointed
6. Apologize
7. Credit card
8. Room charge
9. Change
10. Room keys



Activity:

Check out of the hotel. Take turns with your teacher using the expressions in the dialog. Portray the role of a client and a receptionist.