Hotel Reservation

(Jun makes a hotel reservation)

Agent: Metro Park Hotel. How may I help you today?

Jun: I wanted to check rates and availability of your rooms.

Agent: Certainly, I can help you with that. Will that be the downtown or central location?

Jun: The central location.

Agent: What date do you plan to check in?

Jun: I'd like to check in on June 1st and check out on the 6th.

Agent: Okay, let me see what we have. For how many?

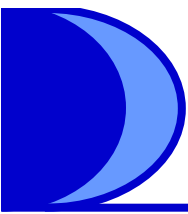**Jun:** One. And, if possible, I'm looking for a non-smoking room.

Agent: Sure, we have a non-smoking queen with an ocean view for $189 or a standard room with a courtyard view for $139 a night.

Jun: I'd like to book the standard room.

Agent: Okay, your last name?

Jun: Honda

Agent: Could you spell that please?

Jeff: Sure, it's H-O-N-D-A.
Agent: And, your first name?
Jun: It's Jun.
Agent: Okay, I have booked you in a standard non-   smoking
          queen, checking in on June 1st and departing the 6th.
          What major credit card would you like to use to
          guarantee the reservation?

Jun: A Visa.
Agent: The number and expiration?
Jun: It's 7388-2424-3535-1818 and the expiration is
          05/08.
Agent: Your confirmation number is PD672. Is
          there anything else I help you with?
Jun: No, that's all. Thanks.
Agent: Have a nice day and thanks you for calling
          Metro Park Hotel.

Main Vocabulary: How many of these words you know

Rates   availability   downtown   waterfront

        Check-in   check-out   non-smoking

Queen   ocean view   courtyard view

        standard room   To book   major credit card   guarantee

                05/08   Confirmation number