



Check in Hotel and Changing Room



(Metro Park Hotel: Jun goes to the front desk)

Jun: Good morning, I've reserved a room. My name is Jun Honda.

Attendant: One moment please. You've reserved a standard room for two nights. Is that correct?

Jun: Yes that's right. But I wish to change my room to deluxe single room please.

Attendant: Just a moment.

(Typing and checking the computer)

Attendant: Mr. Honda the hotel is very busy this week. I'm afraid you can't change your room but I've upgraded you to a suite with a king size bed. Is that acceptable?

Jun: Yes of course, that's fine.

Attendant: Thank you; here is your key card. Your room is 204 on the second floor. Breakfast is included, you can have breakfast in the restaurant between 7 am and 10 am or you can have breakfast in your room if you prefer. The porter will take your bags up to your room.

Jun: Thank you very much!

Attendant: Thank you Mr. Honda. I hope you'll enjoy your stay with us.



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VOCABULARY: *Connect the column A with column B*

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| 1. Reserved a room | a. Get a better room, bigger room. |
| 2. Upgrade | b. Ordinary room accommodation. |
| 3. Suite | c. Kept by special arrangement for some person. |
| 4. Standard room | d. Just like a normal key but it looks like a credit card and swipe it in the slot on the door. |
| 5. Keycard | e. The person who will carry the bags for you. They basically help with anything the costumers need. |
| 6. Porter | f. Gets more furniture like sofa and refrigerator. It's more convenient. |

EXERCISE:

Choose the correct answer from the box below.

1. Good Afternoon, I want to _____ _ _____ for one person please.
2. I want the _____ room which is cheaper.
3. Here is you _____ Mam, your room is 204.
4. The _____ will help you with your luggage.

OTHER WAYS TO SAY
- booked a room
- Standard
- Room card
- Room key