



Choose the best answer.

Questions:

1. What does the woman complain about?

- A) The service
- B) The facilities
- C) The price
- D) The noise

2. What is the relationship of the two speakers?

- A) Client and Maintenance Personnel
- B) Guest and Costumer representative
- C) Teacher and Student
- D) Husband and wife.

3. What will the man do next?

- A) Give the billing.
- B) Call the Maintenance
- C) Report to the Manager
- D) Check the shower